

# Are you experiencing a cyber incident?

A team of cyber incident specialists are ready to help you, 24 hours a day, 365 days a year.

## Phone



Canada (local): 1-800-607-1355  
USA (local): 1-844-677-4155

OR

## Victor Response app



- Download**  
Get free access to our cyber incident mobile app, [Victor Response](#), at the time of your policy purchase.
- Register**  
Sign up by entering your policy number when prompted.
- Report**  
It takes just a few short clicks to report a claim using the [Victor Response](#) app.

OR

## Online



Report a claim\* at:  
[www.cfcunderwriting.com/claims](http://www.cfcunderwriting.com/claims)

OR

## Email



Send your details to:  
[cyberclaims@cfcunderwriting.com](mailto:cyberclaims@cfcunderwriting.com)

## How it works

1

### Get in touch right away.

Provide your company name, phone number, policy number, and a brief description of the cyber incident.

2

### Immediate response.

You'll immediately be assigned to an experienced cyber incident specialist to help guide you.

3

### Proactive management.

Through the entire lifecycle of your claim, your cyber incident specialist(s) will help get you back up and running as quickly as possible.



\*Report a claim - Contact CFC directly to report a claim, or circumstances which could give rise to a claim for Victor's Cyber Insurance product. CFC is a coverholder for certain Lloyd's underwriters, A or more rated insurers (A.M. Best and S&P) and, specifically, manages cyber-related claims.

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